

ORIGINAL
Teresa Tenbrink

OPEN MEETING AGENDA ITEM

WS-02987A-08-0180

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, June 12, 2013 9:35 AM
To: 'Joanne Renauld'
Subject: RE: Utilities



I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at her direction. We received the email you sent, and take your concerns very seriously. Commissioner Bitter Smith appreciates all comment she receives on issues. Your email will be submitted to Docket Control at the Arizona Corporation Commission to become a part of the official public comment record. The Commissioner's office and parties of interest will have access to your comment. You can track the case's activity and progress by visiting the Commissions' e-Docket website, <http://edocket.azcc.gov/edocket/>. (WS-02987A-08-0180)

Thank you for being part of this important process.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

RECEIVED
JUN 18 P 4:08
AZ CORP COMMISSION
DOCKET CONTROL

From: Joanne Renauld [<mailto:saje@accesscomm.ca>]
Sent: Friday, June 07, 2013 3:44 PM
To: BitterSmith-Web
Subject: Utilities

Hi Susan, it is my understanding that you are part of a rate review board. I have a suggestion with no idea of where to submit it. I am a snowbird with a winter home in Oasis at Magic Ranch who gets water and sewer supplied by Johnson Utilities. I find it amazing that a state which is home to so many snowbirds doesn't have a better or more accommodating policy for water and sewer charges for snowbirds. The minimum charges/fees for absent residents forces snowbirds to discontinue the service to avoid these high costs for little or no service. This disconnect and reconnect is an inconvenience to the snowbirds and I'm sure it generates costs to the service providers. My ideal solution would be to have a "maintain account fee" of \$10 or \$15 per month, with an option for a "minimum usage fee" up to x amount for those who may wish to leave on trickle sprinklers to sustain their landscaping while absent. If the usage goes above the "x amount" the regular minimum fees would kick back into place. This would save both the homeowner and the service provider the hassle of disconnecting and reconnecting service and provide reasonable income to the service provider. In my situation, during the month that I'm absent, the only income they get from me is the reconnect fee when I'm about to return. I'm not about to pay the high fees for water and sewer when I'm not even there for eight months. Please pass my thoughts on to those that you feel would be appropriate to consider them. Thank you
Joanne Renauld

Arizona Corporation Commission
DOCKETED

JUN 18 2013

DOCKETED BY